



Critical Illness Insurance Claim Checklist

To identify your policy, make sure you have:

- Policy/certificate number
- Policy/certificate holder's name and birthdate
- Policy/certificate holder's address

You'll also need:

- Critical Illness claim questionnaire form
- Confidential information authorization form*
- Additional medical evidence – pathology reports, physicians' notes, medical records, itemized bills, etc. (optional, but may expedite your claim)

*Depending on documentation provided, Assurity may need to acquire additional medical records. If needed, having a signed authorization on file will expedite processing.

- Critical Illness Insurance Confidential Physician's Report, which is completed by the treating physician. This report varies for each specified critical illness. Please contact our office at 800-869-0355 Ext. 4484 to obtain the appropriate form.



Filing a claim is easy on MyAssurity:

1. Login or register on [MyAssurity.com](https://www.myassurity.com)
2. Select **"Claims"** from the menu bar
3. Select **"Critical Illness"** with the policy/certificate number and state where the claimant resides
4. Proceed by selecting how to file the claim – either by downloading the claim form or online by following the onscreen instructions
5. Select how you would like to be paid (if filing online)
6. Provide information about the claim (provider, date of service, details, etc.) as prompted (if filing online)
7. Sign and submit the claim form



Sign up for direct deposit to receive benefits faster.

Otherwise we will mail applicable benefits directly to you.



Need help filing?

800.869.0355 Ext. 4484

claimsinfo@assurity.com

NOT AVAILABLE IN NEW YORK.

This checklist is intended to assist policyholders when filing claims and does not constitute a guarantee of claims payments or act as an all-inclusive list. Assurity is a marketing name for the mutual holding company Assurity Group, Inc. and its subsidiaries. Those subsidiaries include but are not limited to: Assurity Life Insurance Company and Assurity Life Insurance Company of New York. Insurance products and services are offered by Assurity Life Insurance Company in all states except New York. In New York, insurance products and services are offered by Assurity Life Insurance Company of New York, Albany, New York. Product availability, features and rates may vary by state.